

## MICRO-START LIMITED WARRANTY

Antigravity Batteries LLC (ANTIGRAVITY) warrants that its products (the "Product") are free from defects in material and workmanship for a period of one (1) year from the date of purchase (the "Warranty Period"). For defects reported during the Warranty Period, ANTIGRAVITY will, at its discretion, and subject to ANTIGRAVITY's technical support analysis, replace the product. Replacement parts and products will be new or serviceably used, comparable in function and performance to the original part and warranted for the remainder of the original Warranty Period.

### REGISTER YOUR MICRO-START

You must register your ANTIGRAVITY Product within 30 days of purchase in order to validate the Limited Warranty. Register online: <https://antigravitybatteries.com/warranty/registration/>

### LIMITED WARRANTY:

This Limited Warranty is made to the Original Purchaser from ANTIGRAVITY and does NOT extend to any other person or entity and is NOT assignable; a Warranty Claim is the obligation of the original purchaser.

### THIS LIMITED WARRANTY IS VOID UNDER THE FOLLOWING CONDITIONS:

- The Product is misused, subjected to careless handling, or operated under conditions of extreme temperature, shock, or vibration beyond ANTIGRAVITY's recommendations for safe and effective use.
- The Product has NOT been installed, operated, or maintained in accordance with approved procedures.
- The Product is disassembled, altered, or repaired by anyone, except ANTIGRAVITY.
- The electrical connections to the DC output, input ports, jump-start port, USB port of the product are modified without the express written consent of ANTIGRAVITY.
- The Product is subject to improper storage or accident.
- The original purchaser fails to register the Product within 30 days of purchase.
- The Product is charged by any other charger than supplied or approved by ANTIGRAVITY.
- The Product has been used outside its intended use.

### WARRANTY DOES NOT COVER:

- Normal wear and tear.
- Cosmetic damage that does NOT affect functionality.
- Products where the ANTIGRAVITY Serial Number is missing, altered, or defaced.

### CLAIMS

The Limited Warranty is void either by elapsed time from date of purchase or from the conditions listed earlier in this document. Email us to initiate a warranty claim, attaching completed Claim Form and receipt copy. Email to: [warranty@antigravitybatteries.com](mailto:warranty@antigravitybatteries.com)

WARRANTY CLAIM FORM INCLUDED BELOW. More info on our website: <https://antigravitybatteries.com/warranty/claim-form/>

### RETURNS

Product returns will only be accepted from the original purchaser and with valid receipt.

Returns MUST be accompanied by:

- A copy of Original Receipt or Purchase Invoice
- Warranty Claim Form

Ship to: **Antigravity Batteries, Attn: Warranty Department, 15622 Broadway Center St., Gardena, CA 90248**

*COSTS OF TRANSPORTING PRODUCTS TO ANTIGRAVITY FOR WARRANTY SERVICE IS THE RESPONSIBILITY OF THE ORIGINAL PURCHASER.*

THIS LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANTIGRAVITY'S LIABILITY UNDER THIS LIMITED WARRANTY IS EXPRESSLY LIMITED TO REPLACEMENT (IN THE FORM AND UNDER THE TERMS ORIGINALLY SHIPPED), WHETHER SUCH CLAIMS ARE FOR BREACH OF WARRANTY OR FOR NEGLIGENCE. ANTIGRAVITY SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL LOSSES, DAMAGES OR EXPENSES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, ANY SUCH LOSSES, DAMAGES, OR EXPENSES ARISING DIRECTLY OR INDIRECTLY FROM THE SALE, HANDLING, OR USE OF THE PRODUCT FROM ANY OTHER CAUSE RELATING THERETO, OR FROM PERSONAL INJURY OR LOSS OF PROFIT.

Some states, provinces and countries do NOT allow the exclusion or limitation of incidental or consequential damages or length of an implied warranty so the above limitation(s) or exclusion(s) may NOT apply. This Limited Warranty gives you specific legal rights and you may also have other legal rights, which vary by state, province and country.

# ANTIGRAVITY BATTERIES®

## MICRO-START WARRANTY CLAIM FORM

PHONE: 310-527-2330

FAX: 310-957-2412

EMAIL: warranty@antigravitybatteries.com

Please fill out the Antigravity MICRO-START Warranty Claim Form COMPLETELY and return with product and copy of Receipt, shipped back to:

**Antigravity Batteries, 15622 Broadway Center St. Gardena CA 90248**

**IT IS AGAINST THE LAW TO SHIP DEFECTIVE LITHIUM BATTERIES VIA MAIL. IF YOU BELIEVE THE BATTERY TO BE DEFECTIVE CONTACT US BEFORE SHIPPING!**

It will be the Customer's responsibility for all shipping to Antigravity Batteries; we will not be held responsible for lost or damaged products in shipping. Antigravity Batteries will test the product and if found defective due to workmanship or components Antigravity will provide shipping cost back within the USA only. Outside of the USA shipping to and from Antigravity Batteries will be the Customer's responsibility.

Antigravity Batteries will warrant the MICRO-START line of products that are purchased from an **AUTHORIZED DEALER ONLY**, to be free from Manufacture defects for the period of one year. Warranty is void if product is not used as directed.

**PLEASE SEE WARRANTY FOR SPECIFICS**

### **OWNER**

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE/PROV: \_\_\_\_\_

COUNTRY: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

### **PRODUCT**

MODEL OF ANTIGRAVITY MICRO-START: \_\_\_\_\_ SERIAL #: \_\_\_\_\_

PLACE OF PURCHASE: \_\_\_\_\_ DATE OF PURCHASE: \_\_\_\_\_

Please Note: The MICRO-START has some built in Safety features that may trigger and make it appear the unit is not functioning correctly. Please try these tests before sending the unit back:

- 1) If the unit does not appear to be charging, unplug then replug in the charger to "reset" the protections within the unit.
- 2) Make sure to read the instructions on the Smart Clamps to verify connection is correct.

### **ISSUE**

What is the issue? When and how did it start occurring? Explain completely so we can best determine the issue with the product.

### **RESOLUTION REQUEST**

Refund  Replacement  Upgrade

\_\_\_\_\_  
NAME

\_\_\_\_\_  
DATE

### **OFFICE USE ONLY**

DATE RECEIVED: \_\_\_\_\_

COMMENTS: \_\_\_\_\_